

Choosing a Moving Company

1. Be sure they are licensed.
2. Ask for references from the consumer protection agency.
3. Obtain at least three written estimates, not over the phone.
4. Be sure to give the movers as many details as possible so as to avoid any unexpected fees.
5. Can the moving truck drive right up to your new home, or will you have to make many trips with a smaller truck along a narrow, winding path?
6. Are there a lot of stairs? Are moving hours restricted or regulated?
7. Be sure the mover only operates under one name. You may think you're shopping around while always calling the same movers.
8. Ask if they do any subcontracting. If so, a different company could be moving your things.
9. Will you have to transfer your belongings from one truck to another at any point during the trip?
10. Will another family's belongings be on the same truck as yours?
11. Ask how they would like to be paid. Ideally, you should pay by credit card, that way you can cancel the transaction in case of dissatisfaction.